

The Water Faucet

September 2009

Check out our website. You can obtain water conservation information and rebate forms!

www.westboroughwater.com

Free dye strips to test for toilet leaks are available at the District Office.



Westborough Water District P.O. Box 2747 So. SF, CA 94083-2747

24-Hour Telephone No. (650) 589-1435

Fax (650) 589-5167 e-mail address:

wwd@westboroughwater.com

Water and Sewer Rate Increase

On July 9, 2009, the Westborough Water District (District) held a public hearing to consider the proposed water and sewer rate increases. The San Francisco Public Utility Commission has approved a \$0.22 increase in the water rates to the District. Despite the difficult economic situation, the District's Board felt the increases were necessary to maintain the existing services and unanimously approved the water and sewer rate increases. Effective July 1, 2009, the new water rate increased to \$2.94 per unit and the new sewer rate increased to \$5.73. Despite these changes, the District's rates are still among the lowest water rates in San Mateo County. The District continues to be committed to providing safe quality water at a fair price.

Sewer Service Charge in Relationship to Your Property Tax Bill

The District's annual sewer service charges are based on customer water usage during the months of January and February. During these months you should have

noticed the large banner (shown here) hung in front of the District's office. The District placed the banner to remind customers to conserve water in order to lower their sewer service charges. A notice was sent to you last year to inform you that the sewer service charge would be placed on the property tax bill. Your upcoming property tax bill will include your annual sewer service charge assessment based on your Jan/Feb. 2009 usage.



Sign Up for Automatic Payment Deductions Now!

Some customers who pay their bill via online banking are under the mistaken impression that the District receives the funds electronically on the date they choose to pay with their online banking service. Unfortunately, this is not the case. The online banking service debits your account on the date you choose and mails a check to the District, which can take up to five business days for us to receive and process. We recommend you schedule your payment at least seven business days prior to the due date of your bill to avoid any late fees. In order to prevent possible late payments, we recommend that you sign up with the District for free automatic payment deduction of your bill from either your checking or saving account. Please contact the District for a form or download it from our website: www.westboroughwater.com.

YOUR DISTRICT:

The Westborough
Water District board
meetings are held on
the second
Thursday of every
month at the District
office. The meeting
begins at 7:30 p.m. and
the public is
encouraged to attend.

The current Board members are:

President Robert Craig, Vice President Tom Chambers, Directors Perry Bautista, William Lopez, and Janet Medina.

Water Conservation Kits

For those of you who have not yet picked up a free water conservation kit, you may do so at the District's Office. We encourage you not to waste the kit and to make sure you install all the conservation items (*limited to one kit per customer*) while supplies last. \mathbb{Z}

Package Includes:

- Low-Flow Showerhead
- Garden Spray Nozzle
- Kitchen and Bathroom Faucet Aerators
- Toilet Dye Tablets







Notary Service

The District has a Notary Public on duty that can notarize documents you may have for a fee of \$10 per signature. Feel free to take advantage of this service. Calling in advance is suggested.